



## **The Bio Arte Ltd**

### **QUALITY POLICY**

#### □ **Goals**

This policy shows the commitment of laboratory's management and workers to the Quality Management System.

#### □ **Responsibilities.**

The Quality Manager maintains, reviews and updates this policy.

The top Management and workers are fully committed to this policy

#### □ **Application of this policy**

In an endeavour to fulfill our promise of a quality service to our customers, The Bio Arte Top Management has established, implemented, maintains and continually improves a Quality Management System that conforms to the requirements of ISO 9001:2015.

In pursuit of our Vision, The Bio Arte Ltd is committed to:

- Operating a Quality Management System to integrate the organization, procedures, processes and resources.
- Developing, maintaining and continually improving a framework for setting quality objectives and measurable targets that support its strategic direction.
- Provision and maintenance of suitable and adequate equipment and other resources for the effective operation of our business processes and activities.
- Use of validated procedures that will ensure the highest achievable quality of all tests and research activities performed.
- Reporting results of test and research activities in ways which are timely, confidential, accurate and clinically useful.
- Continual relevant Human Capital Development and talent retention.
- Ensuring the health, safety and welfare of all our staff.
- Continual monitoring and review of requirements emanating from relevant interested parties.
- Communicating and ensuring understanding of this policy within The Bio Arte Ltd.

The basis upon which we apply this policy is by employing, at all levels, a team of high skilled professional, with tertiary education, and demonstrable work experience in Life Sciences industry.

We believe that a lasting relationship with our clients is built by providing them with a dependable service and the opportunity to use all our experience in Research and Development for improvements in their processes.